

# MITSUBISHI ELECTRIC EDGE







#### Dear friends.

Glad to share with you another edition of our newsletter. It gives me an opportunity to connect with you and share the management's perspective.

To begin, I would like to express my gratitude to all of you for your dedication and passion to make us a great company. In spite of adverse market conditions when most of the industries are finding it difficult to meet targets/expectations, our results have been spectacular to say the least. Thanks to your unwavering efforts.

The other factor that kept our sales stable is our strong channel partners. They helped us beat the average market figures in the unseasonable Indian summer of 2018. They repeated that performance in 2019 against the weak economic situation.

The 2020 season will begin in a couple of months. And with you by our side, we are certain that our growth graph will continue to rise. Of course, you will have our support with robust marketing and sales strategy ensuring precise product management & logistics network.

This newsletter will take you through some of our recent activities & achievements. It also talks abouts star performer in our team. Let's get to know them better. Let's get to know what's happening at MEI.

Enjoy reading. Please feel free to share your feedback.

Yozo Ito

Director & BU Head - Air Conditioners

仔膀膀选



# **TECHNOLOGY IN FOCUS**

# Inverter Split Air-conditioner With Dual Barrier Coating







#### Reduce the attachment of "dust" and "oil" mist

Coating on inside parts of Air conditioners

- Heat Exchanger
   Line flow fan
   Air duct
- Helps unit to work with full performance
- Removes bad smell by reducing dirt



#### New Technology from Mitsubishi Electric

Special quality of coating material helps to reduce dust and oil mist attachment on AC parts thereby reducing cause of odour and cleaning burden resulting in higher efficiency with full cooling capacity performance of air conditioners.



Eco-friendly refrigerant as it doesn't damage ozone and reduces green house effect

If the inside of your air conditioner gets dirty.









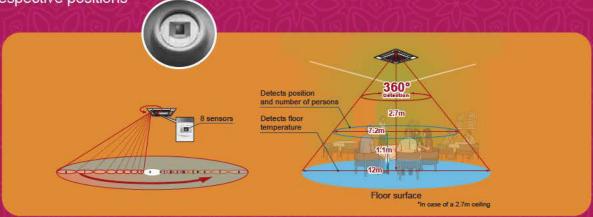




# 3D I SEE SENSOR

# **Highly Accurate People Detection**

A total of eight sensors rotate a full 360° in 3-minute intervals. In addition to detecting human body temperature, our original algorithm also detects no. of person(s) and their respective positions



# Detects Number Of Person(s) Room occupancy energy-saving mode

Room occupancy energy saving mode



1C° power savings



2C° power savings

# No occupancy energy-saving mode



# No occupancy Auto-OFF mode







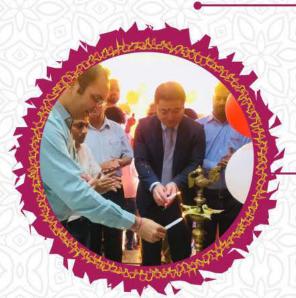
MEI is committed to improve its visibility & extend touch and feel experience of our world class products to more and more customers. Opening of over 10 MEQ Cooling Planets and 15 MEQ Hirobas in Q 2 is a step towards that direction.

# **MEQ COOLING PLANET (Exclusive Showrooms)**





Arihant Aircon, Nagpur



Airtech Refrigeration, Karnal



Apple Aircon, Gurgaon



Impra Distributors, Udupi









### **MEQ SENMONKA**

Mitsubishi Electric India opened its exclusive Service showroom in Ghaziabad (U.P) and Mehsana(Gujarat) to showcase service spare parts of complete range of air-conditioning products. Mitsubishi Electric has taken this initiative towards enhancing after-sales service and ensuring that Mitsubishi Electric Air Conditioners are maintained as per Mitsubishi Electric Quality.

"Senmonka" is a Japanese word which means "Specialist" and MEQ Senmonka would act as a specialist to facilitate the customer experience and engagement for all service related queries and to provide assistance only.





# **BRAND PROMOTION ACTIVITIES**

# Campaign During IPL

A campaign was organised by MEI during IPL 2019 in association with Fever 104 and 91.9 FM in Mumbai and Chennai. An integrated campaign - on-air, print/digital medium and on-ground - under the theme of "FAMILY-MI-One Family, One Dream" ran for 45 days. A contest was held at Hiroba and MEQ Cooling Planet. To make the campaign engaging, co-branded ticket taxis navigated the cities. Audiences were encouraged to locate the taxi. answer simple questions and win match tickets. The contest and clips were also uploaded at social media sites. The result was immense brand visibility during summer season in Mumbai and Chennai.





MUMBAI

# **Summer Bonanza**

Summer Bonanza was a reward redemption scratch card scheme launched as sales promotion and consumer engagement activity. The promotional offer coupons were available only at selective showrooms of MEQ Hiroba and MEQ Cooling Planet across India. To increase the footfall, the campaign ran for 3 months from April to June. A total 10,000 assured coupons were given as gifts on every purchase of room air conditioners. The redemption was made convenient through WhatsApp, Mobile Application, Helpline calls or though Courier.



# Tata Power- Mitsubishi Electric Air-conditioners Co-branding

This was a 5-Star Split AC Purchase & Exchange Program for Tata Power's Residential, Commercial and Industrial consumers in Mumbai. The offer encouraged customers & prospective buyers to exchange their old ACs with Mitsubishi Electric's MSY-GN Series. One unit for residential and 2 units for commercial customers at discounted prices were offered.

Electricity bills, mailers, leaflets and standees were used to communicate the offer. About 170 leads were generated through website and 200 through direct calling. Direct lead generation through registration at "www.cp.tatapower.com/BeGreen" were routed to registered MEI dealers.



One Degree Pledge Campaign By Ishrae, Ahmedabad

This campaign focused on environment and go green concept by reducing one degree temperature at the time of operating your air conditioners for saving energy. Roadshows, segment specific campaigns (Hotels, Corporate offices, Restaurants, Retailers, Supporting societies) and social media tags were part of campaign.

Trending hashtags on Social media were -

#LetHerBreathe#LetUsBreathe# ToOurMotherEarth; #IACOneDegreeChallenge #ISHRAEOneDegreeChallenge











# **Newspaper Ads**















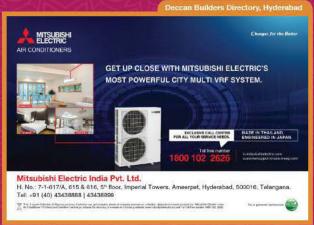


# **MAGAZINE ADS**















# **OUTDOOR CAMPAIGN**

# **Airline Campaign**

Mitsubishi Electric conducted OOH campaign using airline media. Our brand was visible during the campaign in various Airlines Vistara – Seatback Device, Air India – Seatback Device, Air Asia – Meal Tray Back. This campaign received good response and resulted in enhanced brand visibility and awareness.



# **Hoardings**























# Mobile Van Branding, Bangalore





→ MIR MR

CREATING YOUR
COMFORT

MITSUEISHI ELECTRIC

ANTOLING 2019

Navi Mumbai Municipal Tranport

Railway Station Branding, Karnataka

**Raichur Railway Station** 





# Coolex, Chandigarh

An exclusive exhibition on air-conditioning refrigeration & ventilation



# **FOAID**, New Delhi

The Most Celebrated Architecture & Design Festival





# Urjavaran







# Agra North Region





Indore

# Jaipur





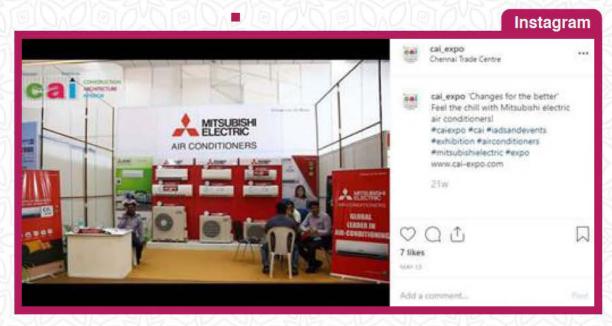
# Lucknow



# Chandigarh Chai AND CONDITIONERS THE PERFECT COOFORT RANGE THY MALTINER CONDITIONERS DUCT.

# Construction Architecture & Interior 2019, Chennai









# **Sponsorship**

# Institute of Indian Interior Designers (IIID) Bhopal and Goa

MEI -LE sponsored Gratitude Commendation Ceremony hosted by IIID Bhopal and Goa where top architects, Interior designers, trade partners, affiliate members and influencers attended the event.



# VRF Dangal, Organized by ISHARE Pune Chapter

MEI-LE participated an event captioned "VRF Dangal" as Gold Sponsor, organized by Pune ISHRAE chapter. More than 60 Architects, Interiors and Associates participated in the event.





# **ALCON GROUP**

GOA

Project : Grande Delmon, Application: Hotel

Alcon Group is pioneer in the construction business in Goa with a track record of successfully completing large number of projects since inception.

Grande Delmon is one of its luxurious project situated in the heart of the capital city Panaji, providing easy access to local facilities, casinos, shopping centres and other places of interest making it an ideal venue for guests visiting Goa for business and leisure. Their brand new rooms are equipped with modern facilities that makes you feel at home.

Client was looking for energy efficient and premium quality Air Conditioning Products which can match their luxury and comfort. This is the reason they chose Mitsubishi Electric City Multi VRF System which are designed to meet customer needs of Comfort(Low noise, Pure Air, Faster Cooling and Maintenance free), Safety(Fire Protection, Fire Free Installation and Multiple protection devices) and Reliability(Own Compressor Technology, Easy Maintenance, Works at extreme Temperatures)



# **Installed System**



#### RADHE RESTAURANT AND BANQUETS

#### **AHMEDABAD**

Application: Hotel

Radhe Restaurant And Banquet, Motera, Ahmedabad is a beautiful and gorgeous venue in the culturally rich city .The restaurant makes sure that its guests are at ease and relaxed and this is reason of choosing Mitsubishi Electric products. Mitsubishi Electric Ceiling Concealed products have slim looks which are easy to install in narrow spaces and have low noise operation.



# Ceiling Concealed (PEFY-P VMS) Ceiling Concealed (PEFY-P VMS) Ceiling Concealed (PEFY-P VMS) Ceiling Concealed (PEFY-P VMS) Ceiling Concealed (PEFY-P VMS)



# **EMPLOYEE INTRODUCTION**

#### S. GANAPATHY SANKAR



Manager- Planning & Operations, Head Office, Gurgaon

Ganapathy's journey with Mitsubishi Electric began in June 2011. His 20+ years' of experience in Supply Chain Management gave him the platform to set up processes for LVS business - both domestic and exports. He was, therefore, declared as the "Most Valuable Employee" in the year 2013. Mitsubishi Electric's employee friendly culture has given him the opportunity to work in different divisions which has not only enriched his knowledge but also contributed to a large extent for effective coordination with other departments. Ganapathy believes that "coming together is a beginning, keeping together is progress and working together is success".

#### ROHIT KOUL



Deputy Manager – Marketing Head Office, Gurgaon

He joined MEI as a Deputy Manager - Marketing, Gurgaon. His journey so far with MEI has given him immense learning opportunity and motivated him to strive hard to perform his assigned tasks efficiently. His strengths are building good relationships, time management & good communication and persuasion skills. He looks forward to exploring new opportunities and challenges in his current role while contributing towards key account business of MEI with guidance and support of his seniors and colleagues.

#### **ANKIT GUPTA**



Senior Executive - Operations Head Office, Gurgaon

Ankit started his journey with MEI as a Branch Commercial Incharge of the Delhi Branch. He was soon promoted to the head office as Sr. Executive Operations. Analytical thinking and teamwork are his strengths and he hopes to increase professional knowledge and training which will help him grow professionally & personally.

#### MITSUBISHI ELECTRIC INDIA PVT. LTD.

2nd Floor, Tower A&B, DLF Cyber Greens, DLF Cyber City, Phase III, Gurgaon-122002, Haryana, India. Contact: +91 124-6739300, Fax: +91 124-4630399.

#### MITSUBISHI ELECTRIC MEQ COOLING PLANET (EXCLUSIVE SHOWROOMS)

#### **Andhra Pradesh**

I-Tech +91-9866695968, Karthik Agencies +91-9348481002, Sai Prathap Airconditioners +91-9246464636, Sangeet Electronics +91-9550999996

#### Bihar

AC Solutions +91-9386894906

#### Chandigarh

Unitech Sales Corporation +91-9888360148

#### Delhi

Hi Tech +91-9891436992, Iceberg Enterprises, +91-9810064526, South City Aircon +91-9810144456, U.D Aircon +91-9810001466, Metro Corporation +91-9879015948, Nicon Airconditioners +91-9810132349

#### Guiarat

Airbizz Airconditioning Pvt. Ltd. +91-9662900024, Jigar Air +91-9825922330, Kothari Agency +91-9737859999, Mahavir Steel Coporation +91-9879015984, Ramdev Cooling Systems +91-9979878124, S.A. Airconditioning +91-9825262453

#### Harvana

Allied Tech +91-124-4103007, Krishna Computers, +91-9215864748, +91-9215392253, Vigasa Industries Pvt. Ltd. +91-9999684750

#### Madhya Pradesh

Health Air Cooling Systems Pvt. Ltd. +91-9826739099

#### Maharashtra

AC&R Appliances +91-9320861943, Kool Services +91-9820067550, Maitri Cooling Planet +91-22-28906169/28957624, Satyam Aircon +91-9820220496, Vailankanni Refrigeration +91-9890219452

#### Odisha

Cool Care Refrigeration +91-9437044416

#### Punjab

Band Box Electronics +91-9814938385, Bliss Engineers, +91-9814157111

#### Telangana

Indian Agencies +91-98840197331

#### **Tamil Nadu**

Rakhiwala +91-9940330003

#### Uttar Pradesh (East)

Climate Engineers +91-9839038023, The Climatizers +91-9554555444

#### Uttar Pradesh (West) & Uttrakhand

Ace Enterprises +91-9897029473, Siva Aircon +91-9717372798

#### West Bengal

Essgee Enterprises +91-9831731800

Website: in.mitsubishielectric.com Email: customersupport@asia.meap.com Customer Care Toll Free No.: 1800 102 2626



For E-waste Collection & Disposal process: Customers can get complete details of company process on collection, disposal of e-waste product (i.e. 'Mitsubishi Electric' make Air Conditioner / Printers) and incentive / exchange scheme for returning of e-waste on Company website (www.mitsubishielectric.in) and / or Toll free number 1800 102 2626.